

## **Privacy Policy – The Shine Guys YEG**

At The Shine Guys YEG, your privacy is important to us. This policy explains how we collect, use, and protect your personal information when you use our services or website.

### **1. Information We Collect**

We collect only the information you provide to us voluntarily, such as your name, contact details (phone number, email), and service preferences.

### **2. How We Use Your Information**

Your information is used solely to:

- Contact you regarding your window cleaning request or booking.
- Provide quotes, schedule services, and communicate updates.
- Improve our services and customer experience.

### **3. Sharing Your Information**

We do **not** sell, rent, or share your personal information with third parties, except when required by law.

### **4. Data Security**

We take reasonable measures to protect your information from unauthorized access, disclosure, or misuse.

### **5. Your Rights**

You can request access to, correction of, or deletion of your personal information by contacting us directly.

### **6. Updates to This Policy**

We may update this privacy policy from time to time. Any changes will be posted on our website or communicated to you.

### **Contact Us**

If you have any questions about this privacy policy or how we handle your information, please contact:

Email: [Theshineguysyeg@gmail.com](mailto:Theshineguysyeg@gmail.com)

Phone: 780-266-6415